

SITE OPERATOR – ROBOTICS (GERMANY)

THE COMPANY

August Robotics is a growing international startup which builds **application-specific robots** to automate workflows for businesses. The company's R&D function is based in Shenzhen (China), and the company also has commercial and sales offices in Hong Kong, Germany and USA and enjoys the support of some of Asia-Pacific's most prolific VC investors.

August Robotics believes in the potential for **humans and robots to collaborate, co-operate**, and aspires to be at the forefront of the coming "robotics revolution". We recently introduced our second robot, Diego, a hospitality-focused disinfection robot and are building a team in **Germany**.

RESPONSIBILITIES

- You will **install, deploy and operate** innovative robot technology in both the exhibition and construction industries (Lionel)
- You will **manage and troubleshoot** the company's fleet of robots in Germany and make sure all robots are running smoothly at all times
- You will carry out routine, **ongoing maintenance** of the robots at our workshop and on the client site
- You will **interact with clients** and assist them if they encounter any issues operating the robot
- You will aggregate customer feedback and interact with your August Robotics colleagues to propose and implement **new robot features** and enhancements
- You will **conduct user training** for August Robotics clients and develop training materials accordingly

OUR OFFER TO YOU

- **Exciting entrepreneurial environment** with broad development opportunities and high upside potential
- Outstanding training and professional development opportunities, allowing you to **turbo-charge your career in robotics industry**
- Project management experience in the rapidly-growing robotics and AI industry
- Permanent employment contract

YOUR SKILLS

You **must** have:

- A **technical / mechanical background** and university degree or diploma from a higher vocational school in Engineering, Mechanics, or a related discipline
- **High degree of initiative, independent thinking and creative problem-solving skills**
- **Strong attention to details**
- Ability and eagerness to learn new skills
- Ability to interact with and service August Robotics clients and to present in a professional manner
- Willingness to **travel for work** and **spend a significant amount of time on client sites** in Germany and Europe
- Willingness to do site work and act as a focal point for coordinating and overseeing the projects
- Strong communication skills and teamwork capabilities
- Proficiency in English
- **Eligibility to work in Germany and hold a valid German Driver's license**
- Basic knowledge of both Software and Hardware

In addition to the above requirements, ALL of which you must demonstrate to be considered for this role, the following skills are helpful but not required:

- Experience in an early/mid stage start-up
- Familiarity with ROS is extremely advantageous
- Relevance work experience in Customer Support, System or Technical support role
- Project management experience
- Passionate about emerging technologies

You should be **comfortable with ambiguity** and excited by the idea of working in an entrepreneurial culture. You should be **open to new experiences**, open to learning new things, and willing to jump in and lend a hand on a range of different issues and tasks when the need arises.

HOW TO APPLY

An attractive remuneration package will be available to qualified candidates. To apply, please send your CV and cover letter to employment@augustrobotics.com.

The future is now waiting for you – and we hope to be welcoming you soon as part of our international team.